



General Terms & Conditions

By scheduling or receiving services, the customer ("Client") agrees to the following terms and conditions

Payment Terms

Payment is due at the time of service unless otherwise agreed to in writing. Failure to remit payment may result in service suspension, late fees, or collection actions. Prices are subject to change if site conditions differ from those originally disclosed.

Scheduling, Cancellations & Rescheduling

Clients must notify our office at least 24 hours in advance to cancel or reschedule an appointment. Missed appointments or late cancellations may be subject to a service or trip charge.

Client Responsibilities

For treatments to be effective, the Client agrees to:

- Follow all preparation, sanitation, and post-treatment instructions provided
- Allow reasonable access to all necessary treatment areas
- Maintain conditions that do not encourage pest activity

Failure to comply may reduce treatment effectiveness and void any applicable guarantees.

Guarantees & Limitations

Any guarantee offered applies only if:

- Services are performed at the recommended frequency
- No services are skipped, canceled, or excessively delayed
- The Client has followed all preparation and prevention recommendations

Pest control services cannot guarantee complete or permanent elimination, as pest activity is influenced by environmental conditions beyond our control, including neighboring properties, weather, sanitation, and structural factors.

Photos & Documentation

Photos may be taken during inspections or treatments to document conditions, pest activity, and areas of concern. These images are used strictly for diagnostic, service, training, or record-keeping purposes.

Health, Safety & Environmental Factors

While we use industry-approved products and methods, no pest control treatment is risk-free. Clients must inform us of any known sensitivities, medical conditions, pets, or special concerns prior to service. We are not responsible for issues resulting from undisclosed conditions.

Access & Conditions Beyond Control

We are not responsible for treatment limitations caused by clutter, locked areas, structural defects, weather conditions, or restricted access.

Limitation of Liability

Our liability is limited to the cost of the service performed. We are not responsible for consequential or incidental damages related to pest activity or treatment outcomes.

Acceptance of Terms

Scheduling or allowing service constitutes acceptance of these Terms & Conditions.